

# JAMES CARLILE | GROUP CHIEF EXECUTIVE OFFICER

B. BUSINESS, DIP SECURITY AND RISK MANAGEMENT, CERT IV PROPERTY SERVICES, CERT IV RETAIL MANAGEMENT

## UP CLOSE...

A former pilot, outside of work you will usually find James enjoying time with family, mountain biking, fishing, golfing, or planning his next ski trip. He's inspired by business leaders that have a strong vision and remain committed to it, no matter the obstacles.



James is an experienced and respected senior leader, well-regarded for his **effective change management strategies** and **ability to optimise and grow businesses**.

Straight out of school, James initially had dreams of becoming a commercial pilot. While studying business at university, he worked for Pepsi Co in the Pizza Hut division as a way to save money to build up his flying hours as he trained for his pilot's license. He was then offered the opportunity to train in management, and quickly progressed through the ranks from store manager, to area manager and regional manager. **This experience set him on course for a long and successful career in management.**

Over the past few decades, James has adapted his skills across a diverse range of industries in senior leadership roles, including **owning and running his own business for 10 years** and **working as CEO for a number of companies**. He worked for Terry White

Chemist for the better part of a decade, and played a pivotal role in growing the brand from five stores to 107 stores, and from around \$30 million in turnover to more than \$500 million.

**James joined Ozland in 2019, and drawing on his 8 years of experience and contacts in property services, was pivotal in helping grow the business towards offering integrated service solutions.**

**James holds a wide range of qualifications** including a Bachelor of Business, a Diploma of Security and Risk Management, plus a Certificate IV in both Property Services and Retail Management. He leads by example, is dedicated to providing opportunities for team members to grow and succeed, and is known for recognising loyalty and commitment.

**James gets the most satisfaction out of achieving big, audacious goals, particularly when people say it can't be done,** and he also firmly believes you should never be afraid to recruit people who are better than you.

**“I believe you can have the best systems, technology, and financial capability, but without the most capable and experienced people who are dedicated and passionate about a purpose, then you will not succeed.”**

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Now that you know a bit more about me, I'd love to know more about you.